



TECNOCAD

Turin, 05/31/2019

## QUALITY POLICY

TECNOCAD Engineering & Design has adopted its own company policy aimed to complying with the applicable mandatory requirements, to the constant satisfaction of its customers and all interested parties and to maintain the indispensable technological innovation through which adequately proposing itself on the market.

### ***This policy focuses on the following objectives:***

- ◇ to establish and to maintain a company Quality System in compliance with the UNI EN ISO 9001 standard
- ◇ to propose itself on the market with a specialized design service characterized by:
  - ⇒ a constant technological evolution
  - ⇒ the identification of defined activities
  - ⇒ create a close working relationship with its customers and stakeholders
- ◇ to provide a constant market analysis to monitor the needs
- ◇ to decrease response times of design process
- ◇ to work for the continuous improvement of the quality management system
- ◇ to improve efficiency and effectiveness in the management of processes and services
- ◇ to spread the risk based thinking approach

### ***In view of the mentioned objectives, the Management undertakes to:***

- ◇ guarantee the resources and adequate means that will be necessary to achieve the set objectives
- ◇ guarantee customer satisfaction towards which continuous attention is paid in order to satisfy his expectations in compliance with the legislative provisions applicable to the products

Chairman

Germano Cini

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